RIHAM AHAMED

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SUMMARY

Hi there, I'm Riham Ahamed, a dedicated Software Engineer with a versatile approach and over two years of experience in the IT sector. Specializing in back-end development, I possess a robust grasp of Object-Oriented Programming (OOP) concepts. Driven by my passion for technology and design, I consistently strive to hone my skills.

WORK EXPERIENCE

IT Executive / Support Engineer , HCLTech   **April 2022 - Present**

- Provide technical support and assistance to users across the organization, including clients based in South Africa, ensuring seamless operation of IT systems and services.
- Manage user accounts and permissions on the Microsoft Entra ID platform for both local and international clients, ensuring compliance with relevant regulations and security standards.
- Conduct training sessions for employees and clients in South Africa on utilizing Microsoft Entra ID tools and features effectively, fostering adoption and user satisfaction.
- Troubleshoot and resolve technical issues related to Microsoft Entra ID applications for South African clients, delivering timely solutions to minimize downtime and disruptions.

Intern Software Engineer, TEQ2O Technologies   **Mar 2022 - Aug 2021**

- I Assisted in developing backend features for Online Movie Ticket Booking.
- Collaborated with senior engineers to debug and troubleshoot code issues.
- Participated in code reviews and provided feedback to enhance code quality.
- Contributed to the design and implementation of software solutions following best practices and coding standards.
- Learned and applied new technologies and frameworks under guidance from the team.

EDUCATION

Bachelor of Science in Computer Science   **Feb 2022 - Jun 2023**
University of Wolverhampton
- Specialization in Software Engineering.
- Thesis on "e-Human Resources Management System".
- Grade Second Class (Upper Division)

Higher National Diploma in Computing   **Aug 2015 - Aug 2019**
IDM Achievers International Campus.
- Specialization in Software Engineering.
- Grade Merit.

ADDITIONAL INFORMATION

- **Technical Skills:** MERN Stack, PHP, Java, HTML, CSS, JS, Microsoft Entra ID
- **Personal Skills:** Fast learner, Planning, Creative and Innovative, Problem-Solving, Leadership
- **Languages:** English, Tamil, Sinhala

PROJECTS

AH Computers Website

Freelance
- Developed a new website for AH Computers, a Sri Lanka client in the e-Commerce website.
- Utilized WordPress and various plugins, including WooCommerce, WP Page Builder, Mega Menu, and WP Forms, to design and develop the website, ensuring high-quality functionality and user experience.
- Collaborated closely with the client to understand their specific needs and requirements, and provided ongoing support and maintenance as needed.
- Successfully launched the website on time and within budget.

eHRMS

Final Project - University of Wolverhampton
- Designed and developed an electronic Human Resources Management System, which utilized employee face recognition time entry.
- Utilized HTML, Bootstrap, JS, and PHP to design and develop the system, ensuring high-quality functionality and user experience.
- Developed the employee face recognition feature, utilizing picoJS and computer vision techniques.
- Conducted thorough testing and debugging to ensure the system was reliable and scalable.
- Presented the final project to faculty and peers, demonstrating a deep understanding of software development principles and practices.

DIGI-KEYS Website

Freelance
- Developed a new website for Digi-Keys, a UAE client in the IT Solution website sector.
- Utilized WordPress and various plugins, including WooCommerce, Elementor, and Contact Form 7, to design and develop the website, ensuring high-quality functionality and user experience.
- Collaborated closely with the client to understand their specific needs and requirements, and provided ongoing support and maintenance as needed.
- Successfully launched the website on time and within budget.

REFERENCES

Mr. Dhishan Dhammearatch
Lecture, University of Wolverhampton

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Mr. Bhanuka Fernando
Lecture, University of Wolverhampton

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DECLARATION

I hereby declare that all the information provided in this CV is true, complete, and accurate to the best of myknowledge. I understand that any misrepresentation or omission of facts may result in disqualification fromemployment or termination of employment if already hired.

RIHAM AHAMED.AR